



Official Downtown Hotel Shuttle @ Louis Armstrong International Airport

Arrival at New Orleans Airport:

- Once you depart the plane, follow the signs to the baggage claim area on the lower level.
- You will take the escalator to the baggage claim area on the lower level.
- Exit the doors located across from **Baggage Claim area 10** onto the loading dock (see green arrow below)
- Look for Airport Shuttle staff to help direct you to the next available vehicle. You can proceed directly to the Airport Shuttle, present your e-ticket to the driver, and board the van.

NOTE:

- If you have misplaced your ticket, please see the **Airport Shuttle ticket desks** located across from **Baggage Claim areas 1, 5, 9 and 12** (see map below). You must provide the desk staff with your **name or confirmation number** so that they may reprint your ticket. The desk is available daily from 7:00 AM until the last flight arrives.

Baggage Claim area 10: Exits to shuttles



Shuttle vans are white with yellow lettering that says **“Airport Shuttle”** on its side with the phone number **(504) 522-3500**.