



National Association for
Regulatory Administration



Jim Hart is the Director of Program Operations at the New York State Office of Children and Family Services, Division of Child Care Services. In this role, Jim is responsible for the overall management of the seven regional offices that are responsible for the licensing and inspection activities of over 17,000 state-regulated child care programs. This includes a staffing body of approximately 350 regulatory staff. Jim also oversees a unit that provides support to the regional offices in the areas of policy, technical assistance, and regulatory enforcement. Jim's career in regulated child care began in 2000 as a child care licensor and he has since held various leadership roles within the Division, including Manager of the Regional Office Support Unit and Director of Regional Operations. He has led several strategic initiatives during his tenure in the areas of technology, licensing and inspections.