

Sandi Wooters was formerly the Southeast Regional Director for the Office of the Bureau of Human Service Licensing in Pennsylvania. As the Regional Director, Sandi was responsible for all licensing and enforcement actions for Personal Care Homes and Assisted Living Homes for the Commonwealth of Pennsylvania. Sandi has worked in licensing since 2007 and is an expert in providing technical assistance to personal care homes in enforcement status.

Sandi is a Masters prepared Gerontologist and worked primarily with the aging population since 1982. Sandi also has experience living in an all Alzheimer's facility as a method to develop policies to help reduce resident to resident abuse. Sandi has presented at national conferences on maintaining regulatory compliance through provider support, illegal operations, enforcement strategies, from enforcement to compliance and on simplified direct care staff training the "Walk About Workshops, Measuring Compliance of Medication Administration by non-medical staff and Balanced Use of Authority." Sandi also developed a program to reduce resident to resident abuse and hospitalization through the CLUB program, Caring Listening and Understanding Behaviors.